

From Mentee to Mentor: Strengthening the Future of Our Profession

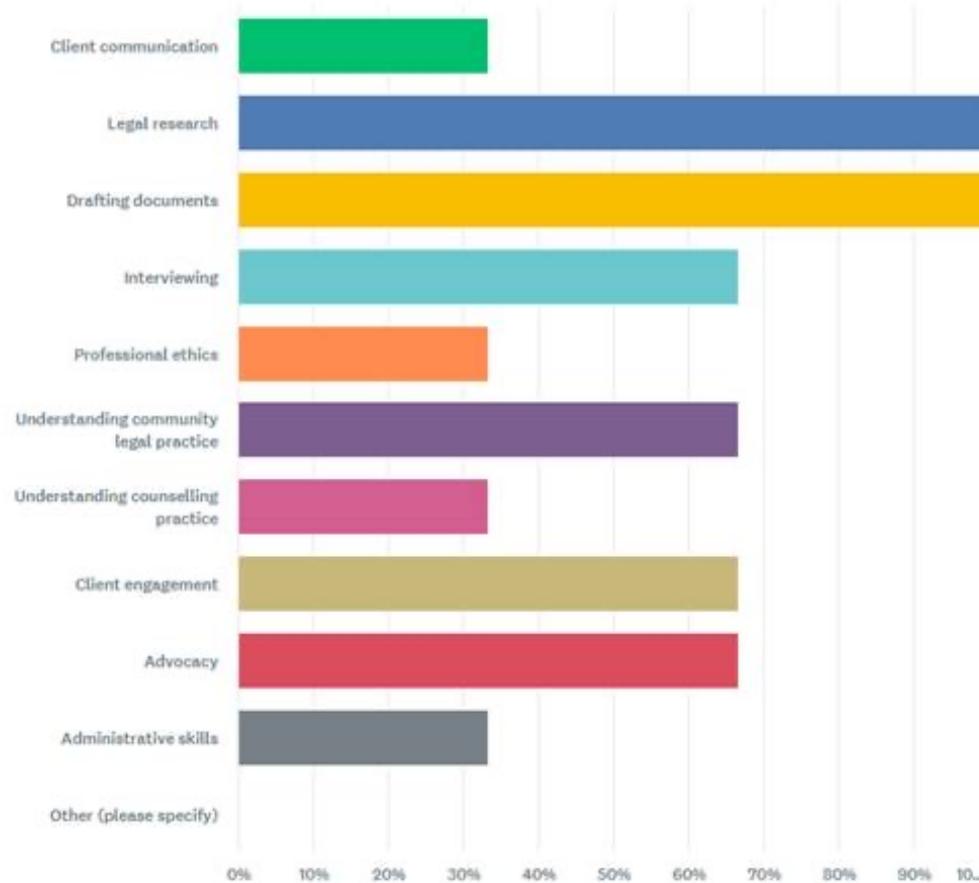
Presented by Jessica Wakelam – Senior Solicitor from Community Justice Services SA

This presentation is for information purposes only. It is not intended to constitute, nor should it be interpreted as, legal advice.



What skills did you develop or strengthen through this program?

Answered: 3 Skipped: 0



Community
Justice Centre

Our Volunteers



Subject:



Esther - Volunteer

Date:

Friday, 23 January 2026 4:31:23 PM

You don't often get email from esthermokey22@gmail.com. [Learn why this is important](#)

Dear Jessica.

I hope this email finds you well.

I am emailing to express my sincere gratitude for the amazing opportunity to volunteer at the Southern Community Justice Centre. I truly valued the knowledge and experience I've gained during my time there. The centre's commitment and dedication in ensuring legal advice and representation is accessible to members of the community facing barriers to access to justice is truly inspiring and I am pleased to have learned from you and the rest of the team.

Thank you again for giving me the opportunity to volunteer.

Kind regards,
Esther.



Community
Justice Centre

Our Volunteers

Dear everyone at the community Justice centre,
Merry Christmas and happy holidays!

Thank you all for making my time here
such a wonderful and valuable experience.

I've learned so much from observing
your work, dedication, and compassion that
you show to clients everyday. I'm
incredibly grateful for the knowledge

Merry Christmas
and a Happy New Year

and experience I've gained during my
time here and I'll take it with me as
I continue my journey in law. Wishing
you all a joyful relaxing holiday
and thank you again for everything!

From Hannah.



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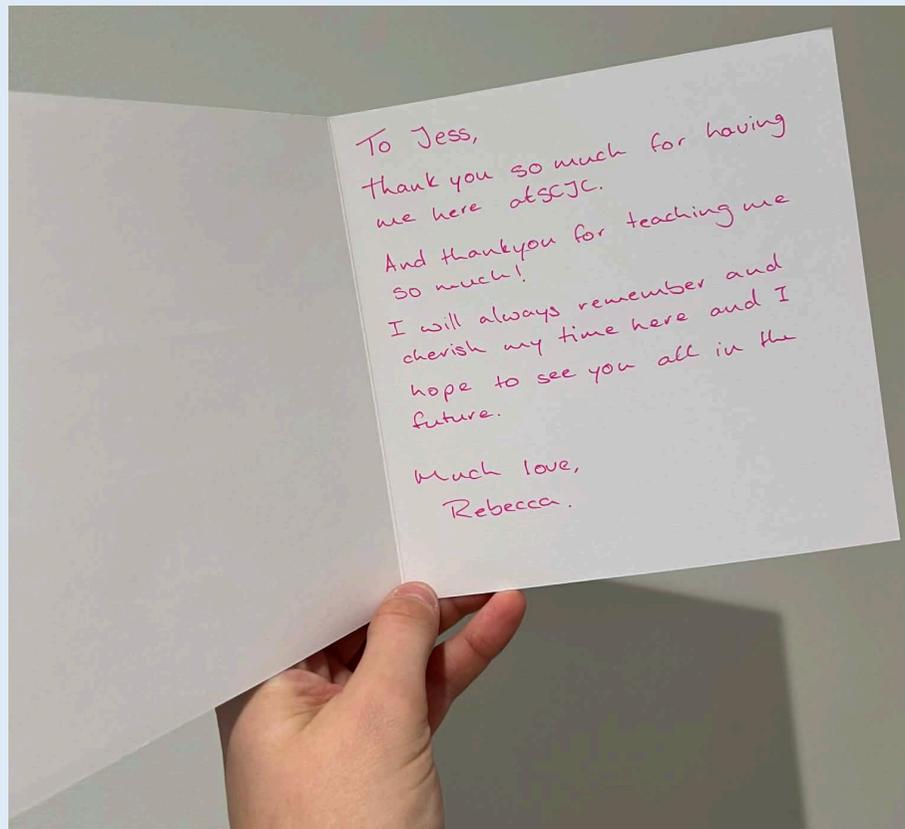
Dear Jess,
Thankyou for your
guidance whilst I
volunteered at SCTC.
I have thoroughly
enjoyed the experience.

Your work as a
solicitor is valued
and you make a
difference to the
community. Regards
Jane



Community
Justice Centre

Our Volunteers



Our Volunteers



Our Volunteers

Hi Alma,

I hope you are doing well!

I am reaching out as I have been interviewing for a few part-time jobs here in Adelaide, and I would love to list you as a reference, if you would be open to it. One of the positions is an administration role at a local government office, and the other is an internship with a non-profit organisation.

I really appreciated the opportunity to work with you during my volunteering over the summer holidays. If I have a chance to come back to Mount Gambier during the next uni break, I hope to come in again.

Please let me know if you would be willing to provide a reference, and your preferred contact information that I can pass along to the recruiters. Of course, if you are unable to, I completely understand.

Thank you so much,

Skarlette --



Community
Justice Centre

Our Volunteers

What was the most valuable part?

- *Being able to work on a varieties of cases.*
- *I cannot see that there would be any other way in which I would be able to see the inner workings of a community legal service, and therefore the experience was invaluable. The staff were extremely supportive and because of this I did not feel as though I should know any of the answers or have any experience in drafting documents (which I did not). I was always provided with an example to follow and the door was always open, so I did not feel overly intimidated.*
- *Learning how to write letters and talk to clients. I most enjoyed being able to see the whole process from start to finish*



Our Volunteers

What could be improved?

- *Receiving feedback about the task completed. I understand that may be difficult but this will be one thing volunteer will greatly benefit from.*
- *Nothing too much. I was hoping I would develop enough confidence and experience to interview a client (with support from a solicitor) but I found I did not have enough time to be able to do so.*



Our Volunteers

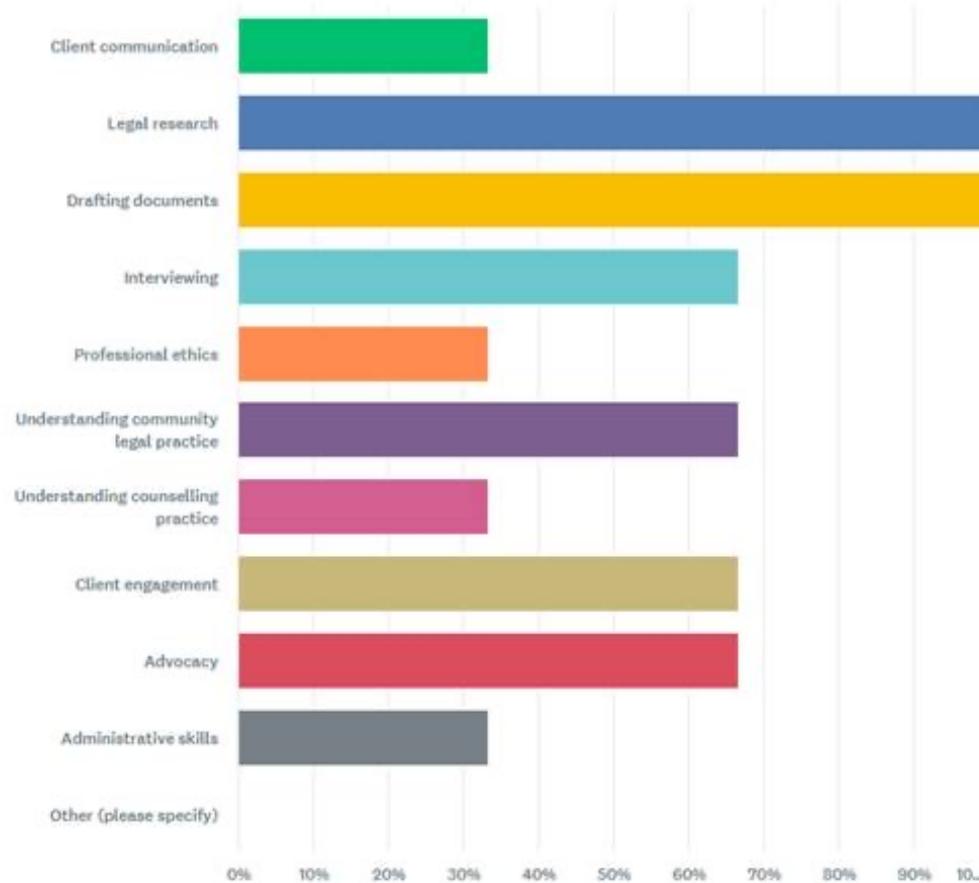
General Feedback

- *Having solicitors from the regions send through requests for assistance was also helpful as it provided variety in the roles. I would love to be able to come back in 12 months and have another opportunity (but that is for another time!). Thanks Jess, Radhe and team, you do a wonderful job in the community and I felt quite privileged to be able to see that.*
- *I very much enjoyed my time there and if I could have stayed I would have!*



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Kind regards,
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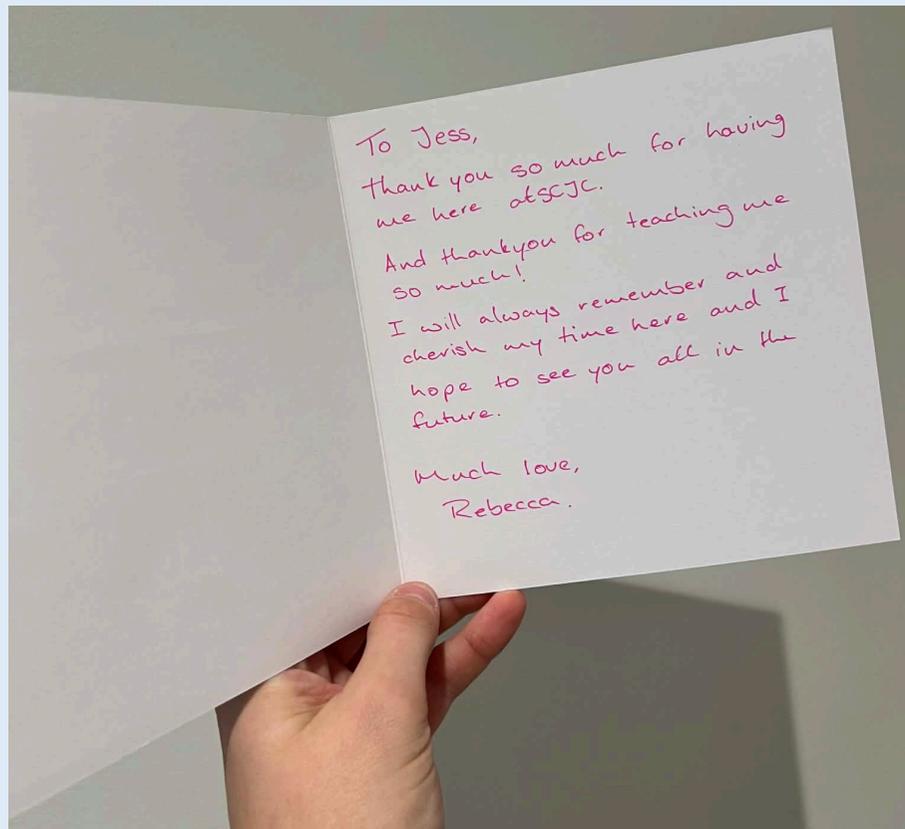
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Thank you!

Questions?

Comments?

Personal Experiences?

Volunteer Program Challenges and Wins?

